# Interim Health Care Coverage







# Interim Coverage 7/2007

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# 695 P Policy and Procedure

### **Purpose:**

If a Foster Child is Medicaid eligible, DCFS wants the child to have a Medicaid card at the address where the child resides.

### **Process:**

- > Initial Custody
  - \* Medicaid eligibility has been determined by an agency other than DCFS.
    - Notification of removal or custody of a child through your Region process.
    - Query PACMIS for Medicaid eligibility for the child.
    - If current Medicaid eligibility exists, a 695 P will be issued for up to 30 days or until the end of the current month.
- **Placement changes and lost Medicaid Cards.** 
  - Medicaid eligibility has been determined by DCFS.
    - Enter the change of address in PACMIS on the ADDR screen.
    - Mail a new Medicaid card for the current month to the new placement.
    - If the Foster Child has an urgent medical need and also has a current Medicaid eligibility in PACMIS, a 695 P should be issued immediately so the child can get the necessary medical attention. A 695 P issued in these circumstances would only be issued for few days (5-7). This will allow time for a new Medicaid card to arrive at the placement.

### 695 P Policy does not allow:

- Issuance of a 695 P to an administrative office, when the Medicaid card has been mailed to the Foster Home where the child is residing.
- No MMIS or PACMIS screen printouts to be given out.



### Verification of Interim Eligibility, DOH Policy 603-4-2

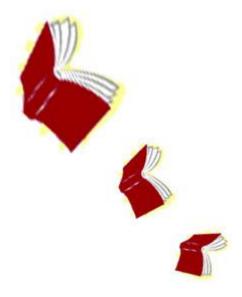
If an eligible client has an urgent medical need that requires proof of Medicaid eligibility before a card can be mailed to the client, complete the form 695 P, **Verification of Interim Eligibility**. Follow the rules in the forms manual. Determine eligibility and authorize a card on PACMIS before issuing a 695 P. If the client owes a spenddown, the spenddown must be met before issuing a 695 P. Make the time period for the 695 P to be effective fairly short; 5-7 days should be enough time in most cases to mail a regular card to the client. If issuing a 695 because a card was lost, immediately go to the CARD screen on PACMIS and order a new card. If the client has recently left a nursing home, and had no card for that month, issue a 695 P for the remainder of the month.

If incurred medical bills were used to meet spenddown, an MEEU **must** be attached to the 695 P form.

Give the client a 695 P form ONLY if it is an urgent medical need. The urgent care need may include when the doctor has refused to treat them until receiving verification of Medicaid coverage, or a need for prescription drugs. [Remember that the client's eligibility will not appear on the Health Department's computer until the day after the eligibility worker authorizes benefits on PACMIS.

**DO NOT** issue the Form 695 P for retroactive benefit months. Clients need to wait for the regular Medicaid cards to take to providers for retroactive month's services.

**DO NOT** give the Form 695 Verification of Interim Eligibility to any client who is only eligible for QMB, SLMB or QI-1 assistance, the QDWI program, or Emergency Medicaid services only.



# Form 695 P Temporary Medicaid Card

### Instructions for form 695 P (3-05)

- ❖ Purpose: This form authorizes and guarantees Medicaid payments. It is only used when it is not possible to provide a printed Medicaid Card that will meet the client's needs. Use a 695 P ONLY after eligibility on PACMIS has been authorized and ONLY in the following instances:
  - 1. When an eligible client needs immediate medical care, they don't have a card (new application or lost card), and there is not time to get a card. A Form 695 P for this reason should be issued for a period of no more than 14 days.
  - 2. When an eligible client reports that they need medical care and their card is incorrect (for example, a client moves out of a case management area, has changed their HMO, or the requirement to pay a co-payment has changed), adding a new household member to existing eligibility, etc; and there is not time to issue a card. If case management information has changed or is incorrect, do the following:
    - A. Correct the information on PACMIS and/or MMIS and reissue the Medicaid card
    - B. If possible, get the incorrect Medicaid Card back from the client and destroy it. This saves the client from using the wrong card.
  - 3. When a Medicaid nursing home resident leaves the nursing home, they will need a 695 P for the remainder of the month as no cards are issued to nursing home residents. The form should be issued for all the days of eligibility in the partial month, but should not extend beyond the end of that month.

### Distribution

- ❖ Blank Form 695 P's should be stored securely in the Business Office or with the BES supervisor. This is a 3 part form and is distributed as follows:
  - 1. Original (white)- give to the recipient.
  - 2. Yellow copy-sent to the business office for filing in their Form 695 P file. If the worker is aware that the 695 P is going to be used immediately at a pharmacy, fax a copy of the 695 P to 801-536-0464. This number is only for the pharmacy claims.
  - 3. Pink copy-file in the case record.

### Preparation

- ❖ Name-Enter the name(s) of individual(s) who are eligible exactly as they appear on PACMIS
- ❖ **ID Number-**Use the PACMIS ID Computer Number followed by the "X".
- ❖ Primary Physician/Health Plan- Check the MMIS system to obtain the current information. Enter the name of the primary physician or HMO as shown on the MMIS

system. Recipients in Salt Lake, Davis, Weber and Utah counties must select an HMO for ongoing months. **DO NOT** leave this line blank unless:

- 1. You are in an area not covered by Case management.
- 2. There is no PCP/HMO information on the MMIS system.
- 3. You are requested to do so by the Case Management Program Director or Assistant Director.
- **Plan type-** Identify the Medicaid plan type.

### 1. TM Traditional Medicaid.

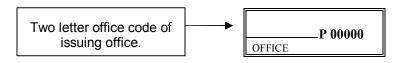
A. Pregnant women, regardless of program type (except PCN). Children (including 18 year olds on NB+).

### 2. NT Non Traditional Medicaid.

- A. FM- Adults not open under the Primary Care Network.
- B. PC Primary Care Network (PCN)-All adults open under the PCN.
- ❖ Co-pay Required- Enter the correct co-pay code from the list shown on the form. Select A unless the person meets one of the 4 exemptions below, and then enter B.
  - 1. Child under age 18.
  - 2. Pregnant woman under Traditional or Non-Traditional Plans.
  - 3. Nursing home resident.
  - 4. A recipient whose gross monthly income (including FEP and SSI) is less than the FEP payment amount AND are under Traditional or Non-Traditional Plans.
- ❖ Pharmacy- A pharmacy name must be listed whether the recipient is on restriction or not. If the recipient is on restriction, the name should be obtained from the current "Restriction Program" form in the case file. If the recipient is not restricted, have them identify a pharmacy. This is because of the limited number of prescriptions available.
- ❖ Health Insurance- List health insurance, including Medicaid, if applicable. The remainder is self-explanatory.
  - 695 P's do not need to be sent to Medicaid claims unless they are for pharmacy claims and then they should be faxed immediately to the pharmacy fax # (801) 536-0464.

### Link to 695 P instructions

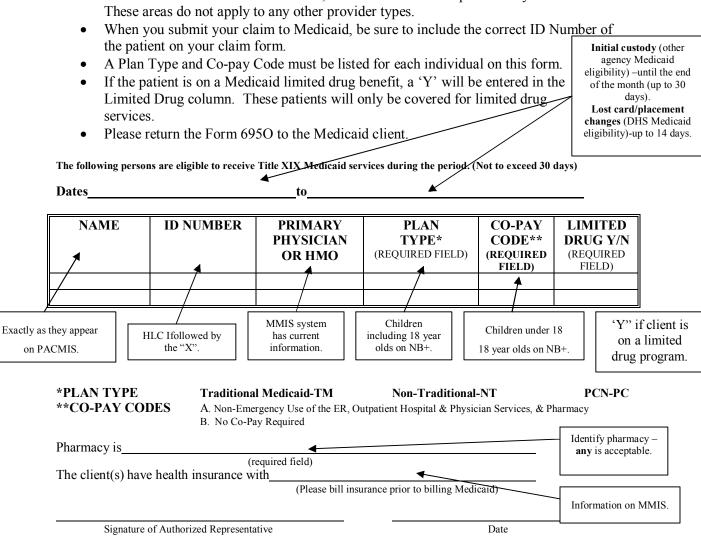
http://health.utah.gov/eol/forms/instructions.htm#695



# Utah Department of Health INTERIM VERIFICATION OF MEDICAL ELIGIBILITY

**TO MEDICAL PROVIDERS:** This form serves as interim verification of eligibility while a medical card is being produced for newly approved recipients or to replace a stolen/lost card.

- The eligibility period cannot extend more than 30 days past the day the form is signed.
- If the Primary Physician, Health Plan area is blank, then any physician may render service. If a Health Plan is identified, then services must be provided by that Health Plan. These areas do not apply to any other provider types.



FOR STATE USE ONLY

Case Number

Pending

Active

Case Name

Address\_ HMO status is Program Type\_\_\_

Team

Do not complete.

# MI-706 Authorization Procedure For DCFS

### **Initial MI-706:**

DCFS eligibility workers will be responsible for the initial MI-706 and any extensions required on the initial MI-706. The MI-706 is valid for 30 days unless the child is an illegal alien (90 days). The MI-706 can only be issued for children that are in DCFS custody.

### Procedure

- Eligibility worker receives information from DCFS caseworker or health care team member regarding the removal of a child.
- Eligibility worker queries the MMIS screen for current Medicaid on the child(ren).
- If there is a current Medicaid card the eligibility worker will issue a 695 P and give to the caseworker.
- If there is no current Medicaid eligibility in MMIS, the eligibility worker will complete the MI-706 for the child.
- The distribution of the MI-706 will be as follows:
  - ✓ Fax copy to Julie Peterson-Thomas at 538-9428.
  - ✓ Copy to Health Care Team.
  - ✓ Copy to caseworker.
- The eligibility worker will query both SAFE and PACMIS for the correct client ID number to be used. (PACMIS has priority.)
- The eligibility worker will track and reissue a MI-706 extension, if needed.
  - ✓ When extension is approved, eligibility worker will follow the above listed distribution process.
- Each region will be responsible for preparing a backup plan for initial MI-706 issuance in the event that the eligibility worker is not available.
- Eligibility workers will issue and renew the MI-706 for children not Medicaid eligible on an ongoing basis (illegal alien, age limit, spenddown cases, etc.).
  - ✓ When an MI 706 has been renewed, the eligibility worker will follow the above listed distribution process.
  - ✓ MI 706 can be issued for children entering care through a voluntary placement agreement.
- MI-706 information will be appropriately entered in the SAFE health care screens.

### **On-going MI-706 Concerns:**

The <u>Regional Health Care Team</u> will be responsible for the following:

 Issuance of MI 706 for health care services not covered by Medicaid when requested by prior approval for health care needs.

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- The distribution of the MI-706 will be as follows:
  - ✓ Copy to placement.
  - ✓ Copy to other medical care professionals, when necessary.
- Above \$500, Regional Director (or designee) approval is required.
- Other responsibilities as per contract.

### The <u>DCFS caseworkers</u> will be responsible for the following:

- Reviewing and correcting all billing problems associated with their client.
  - ✓ The DCFS caseworker will follow the process outlined in the "Procedure for Payment of Medical Bills".
- Obtaining prior approval on high cost health care needs in which a MI 706 will be used.
- The distribution of the MI 706 will be as follows:
  - ✓ Copy to the placement.
  - ✓ Copy to case file.

### No Prior approval:

- When a bill is received with no prior approval given for the service, the worker will need to get authorization for payment from the Regional Director.
- The Regional Director will approve payment of the bill from the MI-706 fund.
- The caseworker will give a copy of the RD signed MI-706 to health care personnel and complete the billing process.

### Eligibility Teams Role in the MI706/695P Process

### Initial MI706 and 695 P's

An MI706 is only issued for children who are in State (DCFS/DHS) custody. The caseworker is responsible to notify the eligibility team as soon as a child is placed in protective custody so that the eligibility team can ensure that the child's health care needs can be covered immediately. Immediate health care coverage is provided by the eligibility worker issuing a MI706 or 695 P depending on the child's Medicaid status at the time of removal. An MI706 is normally issued for 30 days. A 695 P is issued for the remainder of the current month. A copy of these forms is provided to the caseworker and the fostering health children team. The caseworker then provides the placement with a copy of the form. A copy is also faxed to Julie Peterson for authorization. The MI706 information should be entered into SAFE on the health screens.

Within 30 days of removal, the caseworker is responsible for completion of the Title IV-E/Medicaid application. The caseworker is also responsible to ensure that the eligibility team receives the application as well as all supporting documentation. It is very important that a child have continuous health care coverage until a Medicaid determination is complete. The eligibility team is responsible to track the MI706 or 695 P status until that time. If the caseworker is unable to complete the application within the 30-day time frame, the eligibility team will continue to provide the appropriate health care coverage for the child until a FC Medicaid determination is made. The eligibility team is responsible to prompt the caseworker that the application is overdue. This may be done before issuing an extension to the MI706 or a new 695 P, if desired, but should not result in a lapse or delay of health care coverage if the application is still not promptly received. It would also be a good idea to let the supervisor know when an application is late.

### Foster Children with Medicaid Spenddowns

Some foster children are not eligible for Medicaid until a spenddown has been paid. The spenddown process frequently causes delays in the monthly Medicaid eligibility. These delays are unavoidable. The eligibility team is aware of the children who require spenddowns and they are responsible to see that the health care needs of those children are met until the spenddown process is complete. These health care needs are met through the issuance of a MI706. When issuing a MI706 for a foster child with a spenddown, please write the following on the MI706. "For routine medical, dental, mental health and pharmacy/prescription services."

### Non Citizen/Non Qualified Aliens – No Medicaid Eligibility

The eligibility team is aware of the children who are not eligible for Medicaid because of their citizenship status. At the time that the eligibility worker denies Medicaid eligibility for a child because of citizenship status, the eligibility worker should notify the fostering healthy children nurse of the child's Medicaid status. The eligibility worker will continue to issue a MI706 to meet the health care needs of the child. These MI706's may be issued for up to 6 months. If the nurse discovers that the child's health care costs are

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extraordinary, the nurse may choose to issue the MI706's for that child. The nurse will notify the eligibility worker if this is the case. When issuing an MI706 for these children, please write the following on the MI706. "For routine medical, dental, mental health and pharmacy/prescription services."

### **Youth Place in Detention**

We are currently in discussions with the Department of Health about MI706's issued for youth court ordered to detention. This is the process that is be used until a final decision is made as to how this issue can be best managed.

### **Initial Placement**

When a youth is ordered into custody and court ordered directly into a detention setting, the fostering healthy children nurse will issue an MI706 to cover any health care needs the youth may have while in detention. The nurse will mark these MI706's as specifically issued for a youth in detention. Once the youth is released from detention, the eligibility team will issue an initial MI706 to cover the health care needs until a Medicaid determination can be made.

### Placement throughout the custody episode

The fostering health children nurse will issue a MI706 for the health care needs of any youth court ordered into a detention setting. These MI706's will be marked as specific for a youth in detention.

### Medicaid Closures when the Review is not Received

If the caseworker is unable to complete the review prior to the Medicaid eligibility auto closing, the eligibility team will remind the caseworker that the review is needed. If circumstances prevent the caseworker from completing the review and Medicaid eligibility ends, the eligibility team will issue a MI706 to cover the health care needs of the child. When issuing an MI706 for these children, please write the following on the MI706. "For routine medical, dental, mental health and pharmacy/prescription services."

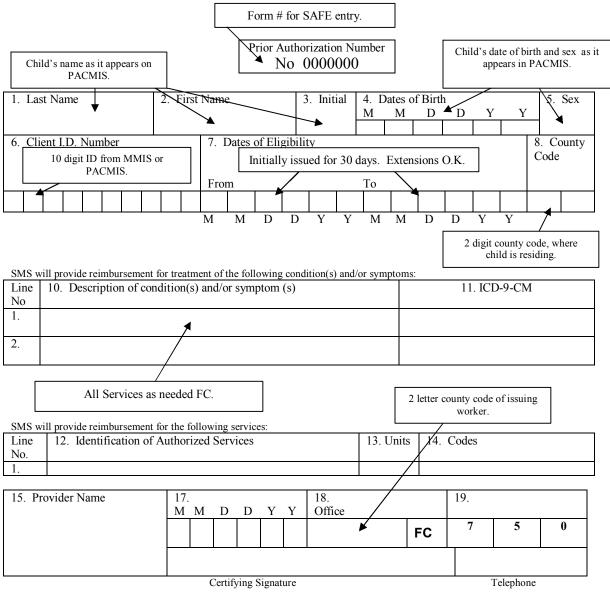
### Children not Eligible for FC Medicaid Due to their Placement

The health care needs of foster children placed at home or in an unpaid kinship placement should be coordinated with the foster healthy children nurse. The nurses are responsible for issuing MI706's, when appropriate, to cover specific medical costs. The eligibility worker should not be issuing the MI706 in these situations.

### State Medical Services (SMS) Reimbursement Agreement (MI 706)

# STATE MEDICAL SERVICES

The individual named below has been found eligible to receive service under the Division of Health Care Financing State Medical Services Program (SMS), for the dates indicated. The Division of Health Care Financing agrees to provide reimbursement for treatment, at Medicaid rates. Brief instructions regarding reimbursement procedures are provided on the reverse side of this form.



Forms distribution: White-Family Services Div. Canary-Client/Responsible Adult

Pink-Case Record

# MI 706 Codes

# County Codes for MI 706's\*

County Number	County Name
01	Beaver
02	Box Elder
03	Cache
04	Carbon
05	Daggett
06	Davis
07	Duchesne
08	Emery
09	Garfield
10	Grand
11	Iron
12	Juab
13	Kane
14	Millard
15	Morgan
16	Piute
17	Rich
18	Salt Lake
19	San Juan
20	Sanpete
21	Sevier
22	Summit
23	Tooele
24	Uintah
25	Utah
26	Wasatch
27	Washington
28	Wayne
29	Weber

<sup>\*</sup> Field 8- County where child is currently residing

# DCFS Office Code Listing\*

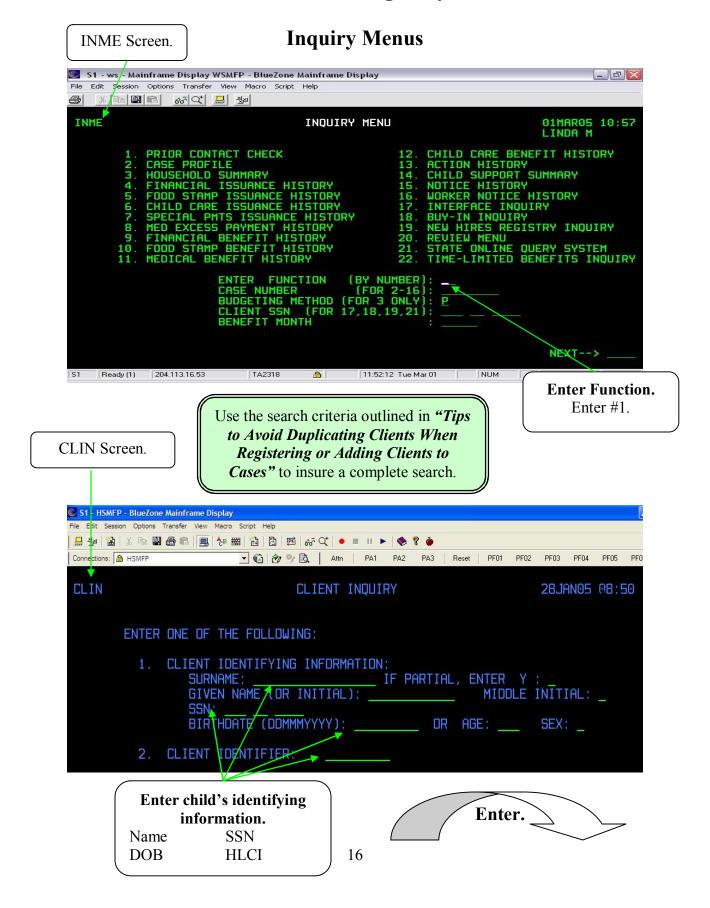
Eastern	Region
Office Name	Office Code
Blanding	EB
Castle Dale	EC
Fort Duchesne	EU
Moab	EM
Price	EP
Roosevelt	ER
Vernal	EV
Norther	n Region
Office Name	Office Code
Bountiful	NF
Brigham City	NB
Clearfield	NC
Logan	NL
Ogden	ND
Southwe	st Region
Beaver	SB
Cedar City	SC
Kanab	SK
Manti	SM
Panguitch	SG
Richfield	SR
St. George	SS
Salt Lake V	alley Region
Adoption & Post Adoption Services/ FR Consultants/Holladay	VH
Court Services	VD
East Jordan	VO
Independent Living	VK
Intake	VM
Jackson	VJ
Liberty	VE
Magna	VG
Murray	VM
Oquirrh	VW

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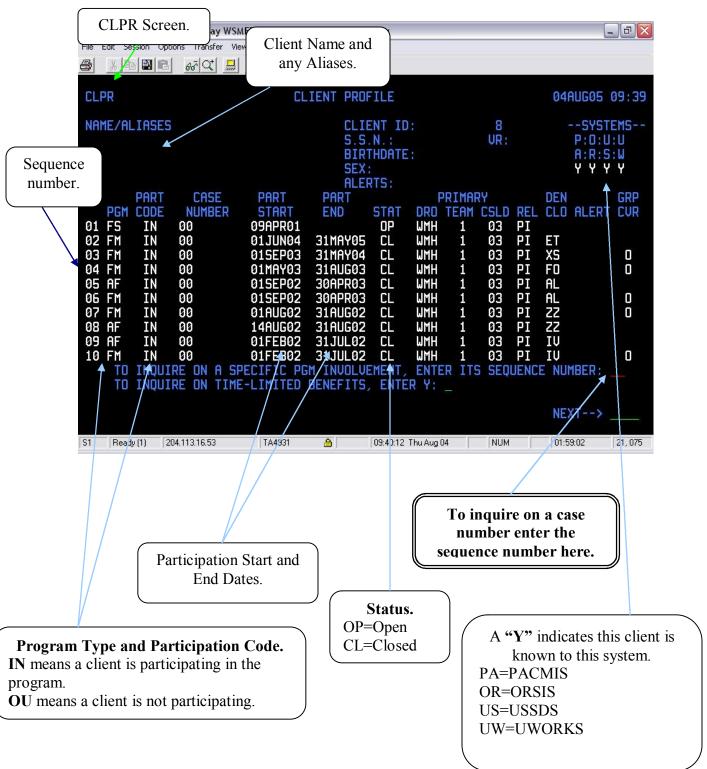
SL West	VS			
Tooele	VT			
West Jordan	VN			
Western Region				
American Fork	WA			
Delta	WD			
Fillmore	WF			
Heber City	WH			
Nephi	WN			
Orem	WI			
Spanish Fork	WO			

<sup>\*</sup> Field 18- Office Code where eligibility worker is located. Office codes can be found on the Regional DCFS Office address list.

## How to find out if a child has a current Medicaid Eligibility



### **Client Profile**



### PACMIS CODE CHEAT SHEET

PACMIS Program Codes

FM=Family Medicaid

FS=Food Stamps

AF=Financial Assistance/FEP

PN=Prenatal Medicaid Program

GF=General Financial Assistance

NB=Newborn Medicaid Program

CC=Child Care

FC=Foster Care Medicaid

**SA=Subsidized Adoption Medicaid** 

**PC=Primary Care Network** 

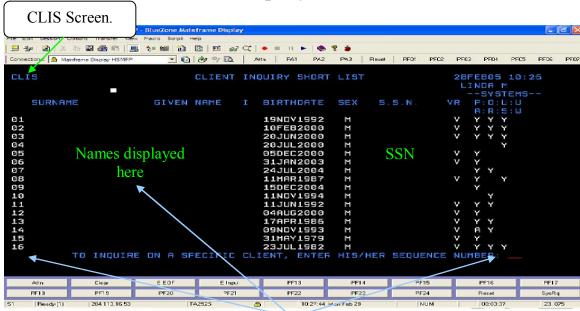
CI=CHIP

**PG=Pregnant Medicaid Program** 

DD=Community Home Based Waiver Medicaid

**DM=Disabled Medicaid** 

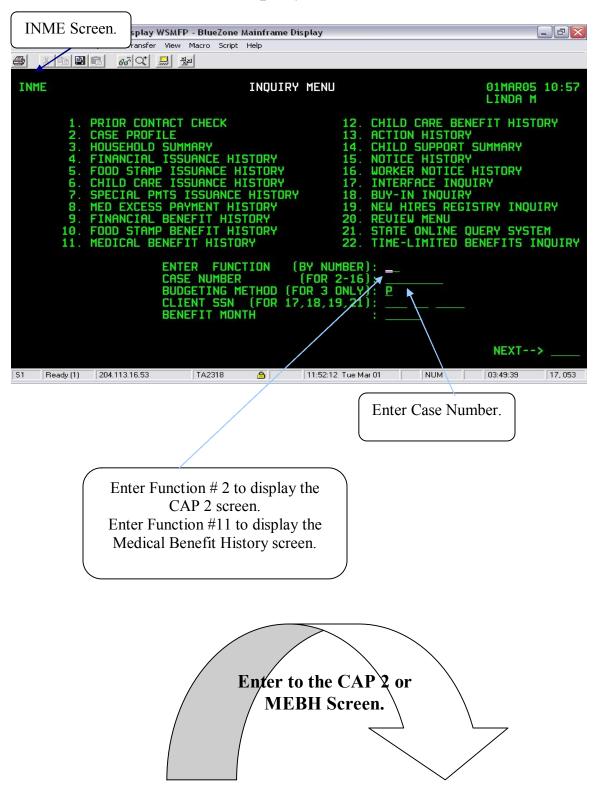
### **Client Inquiry Short List**



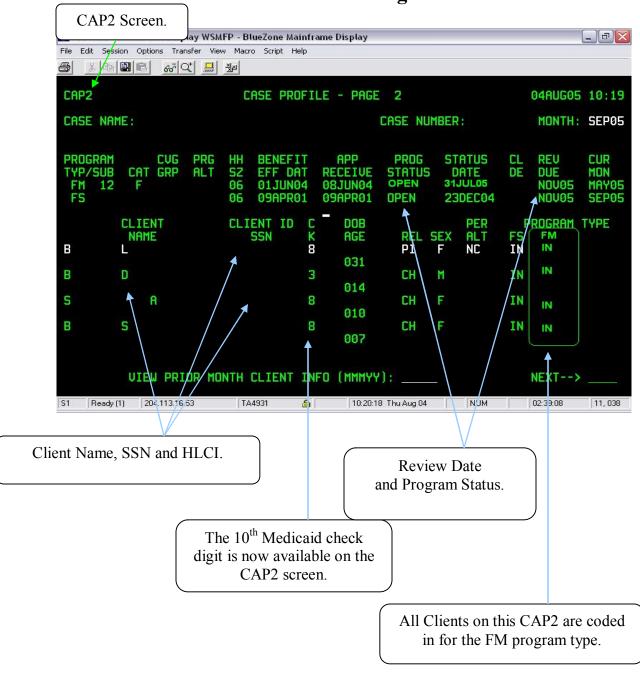
Display if multiple clients match the search criteria. To scroll through the list hit "Enter". To select a client enter the sequence number then hit "Enter". A display of the CLPR screen for that client will be shown.

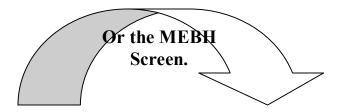
When the correct client has been identified, use the case number on the CLPR screen to inquire on the open programs and benefits for the month.

### **Inquiry Menu**

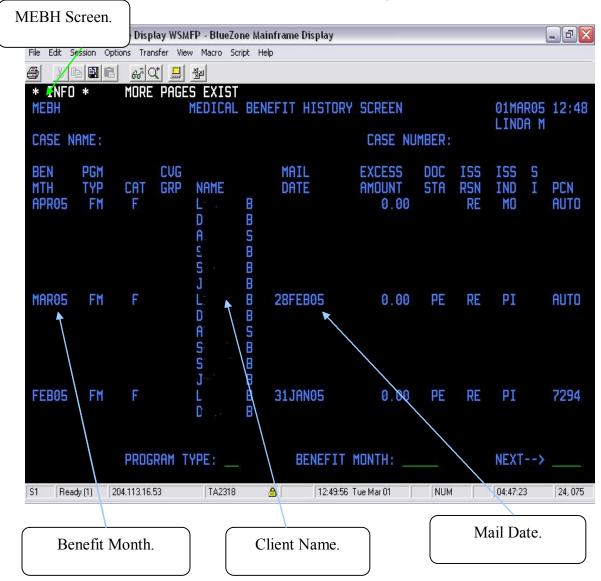


### Case Profile-Page 2





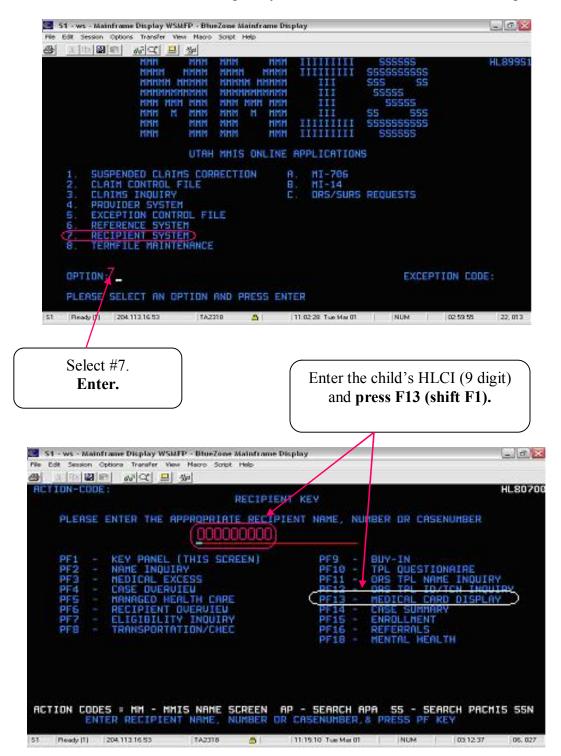
### **Medicaid Benefits History Screen**

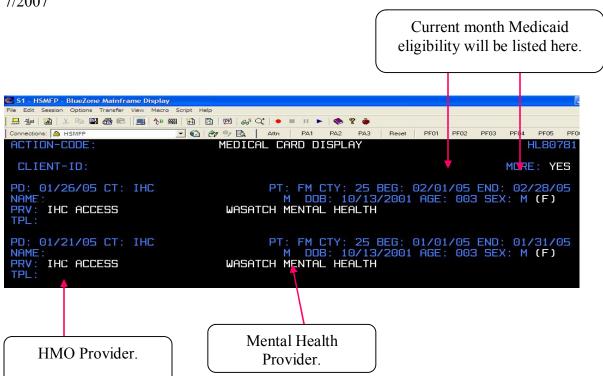


A current Medicaid eligibility is indicated if the Medicaid card for that month has a mail date displayed. If the mail date is not showing or is showing as highlighted, then a Medicaid benefit has not been issued for that month. Check MMIS for the current months Medicaid benefit display. Instructions for accessing MMIS are contained in the MMIS Guide.

### **MMIS Medicaid Card Display Information**

MMIS will provide you with the necessary information to complete the 695 P for a child with a current month's Medicaid eligibility. To return to the Main MMIS menu press F1.





# **Interim Medicaid Determination Process**

### Foster Child open for another Medicaid Program at the time of custody

- ✓ Issue 695 P for the remainder of the month.
- ✓ Notify the BES/DWS worker of custody. Ask that worker to close the child's Medicaid case.
- ✓ Request a copy of the most recent application or review form (within the past 12 months) for the open Medicaid case.

# Procedure when information is received from BES/DWS

- ✓ Review the child's information.
- ✓ Complete the "Interim Medicaid Determination" form for the child.
- ✓ Open the appropriate Foster Care Medicaid category in PACMIS.
- ✓ Create case file.
- ✓ Set Alert for IV-E Determination.

### Procedure when IV-E/Medicaid Application is received from DCFS/DJJS Caseworker

- ✓ Complete "IV-E/Medicaid Determination" for the child.
- ✓ For IV-E cases, change the Foster Care category in PACMIS to "F" beginning with the next month.
- ✓ Document on CAAL.
- ✓ Complete SAFE and CARE eligibility entry.
- ✓ Complete Eligibility Case File.

# Foster Child with no open Medicaid case at the time of custody

- ✓ Issue MI 706 for 30 day time period.
- ✓ Copies of MI 706 to appropriate parties.

### Procedure when IV-E/Medicaid Application is received from DCFS/DJJS Caseworker

- ✓ Review application.
- ✓ **If possible**, complete the "IV-E/ Medicaid Determination".
- ✓ Open the appropriate Foster Care Medicaid category in PACMIS.
- ✓ Complete SAFE and CARE entry.
- ✓ If the IV-E determination is not possible, notify the worker of information needed for IV-E determination and complete the "Interim Medicaid Determination" for the foster child.
- Open appropriate Foster Care Medicaid category in PACMIS.
- ✓ Create case file.
- ✓ When information to complete the IV-E determination is received, complete the "IV-E/Medicaid Determination" form for the foster child
- ✓ For IV-E cases, change the Foster Care Medicaid category to "F" beginning with the next month.
- ✓ Document on CAAL.
- Complete SAFE and CARE eligibility entry.



# **Interim Foster Care Medicaid Determination**

Enter the Foster Child's identifying information from the application. If

			any inaccuracies appear on the			
		app	application, enter the correct			
Child in Custo	dy Information		information	l		
Name of Child (las		Social Security#	Date of Birth	Client #		
Current Placement	Address (street, city, state	e, zip)	County	Telephone #		
	cement information.					
SAFE SCF open DJJS placement						
	1					
1. Removal:	Has the child been remov	ed from home and are th	nev in an agency r	olacement?		
Yes	Go to question 2.	ca from nome and are in	icy in an agency p	nacement.		
_ 19	Go to question 2.					
No	STOP. Child cannot be	eligible for FC Medicaio	d until the State of	btains custody		
	of the child and removal from the home has occurred. Go to Part B.					
	Birth verification.					
	Medicaid pol http://utahcares.utah.g	licy 303-5 & 349-2 ov/infosourcemedicaio	1/			
2. Age: Is the chi	dunder age 197					
Yes	Go to question 3.					
_		Foster Core Mediesid - C	lo to Dort D			
No	Child is not eligible for F	roster Care Medicaid. G	o to Part B.			

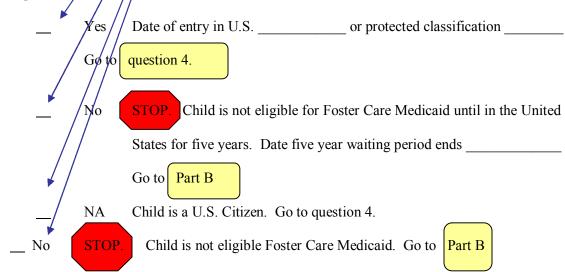
Question #2 on application.
Birth verification.
Alien Registration card and SAVE verification.

Medicaid policy 205

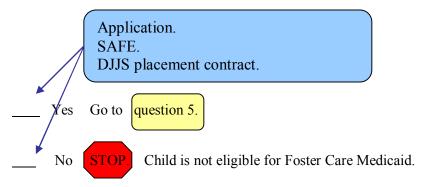
3. Citizenship: Is the child a /// citizen or a qualified alien admitted for permanent residence?



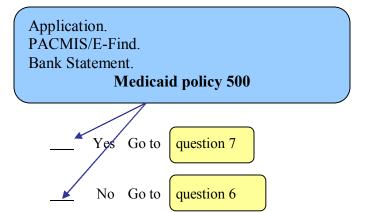
If the child is a qualified alien, has the child been living in the United States for five years or longer, did the child enter the United States prior to August 22, 1996, or is the child in a protected alien classification?



**4. Placement:** Is the child in a placement in which a foster care or independent living maintenance payment is being made for the child?



**5. Assets:** Are the child's countable assets greater that \$2,000?

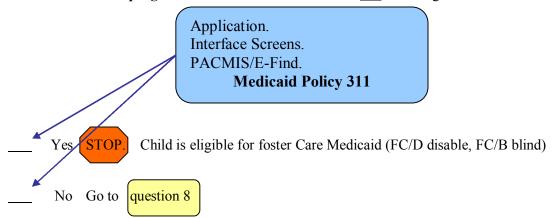


Only complete this question if the child is under age 6 and the assets exceed \$2,000.

- **6. NB Medicaid program:** Is the child <u>under</u> 6 years of age?
  - Yes Go to question 7
  - No **STOP**. Child is not eligible for Foster Care Medicaid.

Newborn Income limits are available on Table VII on the Medicaid Policy Website.

7. Disabled/Blind Medicaid program: Is the child blind or disable and receiving SSI?



8. Children/NB+ Medicaid programs: Is the child's countable income less than the income limits required for the NB+ Medicaid program? Foster Child only. NB+ Income Limit:\$ Child's Income:\$ Application. Income/Asset Computation Worksheet. PACMIS/E-Find. Interface Screens. **Medicaid Policy 400** Medicaid Program Income Standards are available on the Medicaid policy website Table VII. Part B question 9 No Go to 9. Children's Medicaid Program with a Spend down: Do the child's medical expenses exceed the income "spend down" amount for the Children's Medicaid program and the child is under age 18 or age 18 and expected to complete high school or technical training before the age of 19? (Calculate the spend down amount as provided below.) Application. Income Asset Computation Worksheet. PACMIS/E-Find. Interface Screens. Healthcare and treatment costs must exceed the amount paid for the spenddown. \$382 Foster Child Only. CM Income Limit: Child's income: \$ Child is FC/C Medicaid eligible when spend down process is completed. Go to Part B. STOP. Child is not eligible for Foster Care Medicaid. Go to Part B. **Spend Down Calculation** 

### NOTE:

The division will not usually have the funds available to spenddown the child's income for Interim Medicaid Eligibility.

Child Countable Income Minus Program Income Limit

**Total Spend Down Amount** 

\$-

Part B: Summary of Foster Care Medicaid Determination

